

Question No

Date: 17/07/2023.

Que:-

A positive attitude is an essential character of a civil servant? What contributes to a positive attitude?

Ans.

Attitude is the evaluation of a place, person, object or anything. An attitude can be positive and negative both and at the same time it can be neutral. A positive attitude is an essential character of a Civil Servant.

The following contributes to a positive attitude:-

1. Solution-oriented :- A civil servant should be solution oriented, if there is no possibilities of a solution, then too he/she should find out best possible solution.
2. Should uphold the quality of empathy and Compassion :- He/she should feel the pain of others and should take the action to remove the pain.
3. Self-Motivation :- It is the best option to keep a positive attitude as a person who is self-motivated can manage their work in more significant manner.

4. Empathy

4. Enhancement of resilience :- A Resilience means to tackle from the negative emotions as early as possible, and how to have an emotional intelligence in a person.

In conclusion, If there is a positive attitude in a civil servant, then it will help them to work more effectively & efficiently.